

**DUOMAT 8**

**CARE HOSP**

**Installation Instructions**

**(Translation of the original installation instructions)**



# Foreword

## Document revision history

Version	Date	Modification, change
(-)	02/10	First release
(a)	10/10	Technical specifications
(b)	09/11	Additional information
(c)	06/12	Edition II
(d)	12/12	RoHS, Notice, Toggle
(e)	06/14	Use of reset function

## Disclaimer and exclusion of liability

DewertOkin is not responsible for damage resulting from:

- failure to observe these instructions,
- changes made to this product which have not been approved by DewertOkin, or
- the use of replacement parts which have not been approved or manufactured by DewertOkin.

## Manufacturer's address

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## Creation of a complete operating instruction manual for the entire end product

These instructions are only intended to be used by the end-product manufacturer. They should not be given to the operator of the end product. The factual information contained within may be used as a basis when creating the end-product manual.

The warning and danger notices are best suited for use in the end product's manual. However it is not sufficient to simply follow these notices. You should also carry out an internal risk assessment for your end product. This can then be used as the basis for the safety notices in your manual.

These installation instructions do not contain all information required to safely operate the end product. They only describe the installation and operation of the drive as partially completed machinery.

The instructions are intended for the technicians responsible for manufacturing an end product and not for the operators of the end product.

**Notice for customers in EU nations****German Inspection Authority (TÜV SÜD Product Service) testing label**

The construction of the DUOMAT 8 has been inspected by the German TÜV SÜD Product Service Inspection Authority. TÜV SÜD Product Service also monitors the production of the DUOMAT 8. The official German TÜV SÜD Product Service certifies this construction inspection and production monitoring.

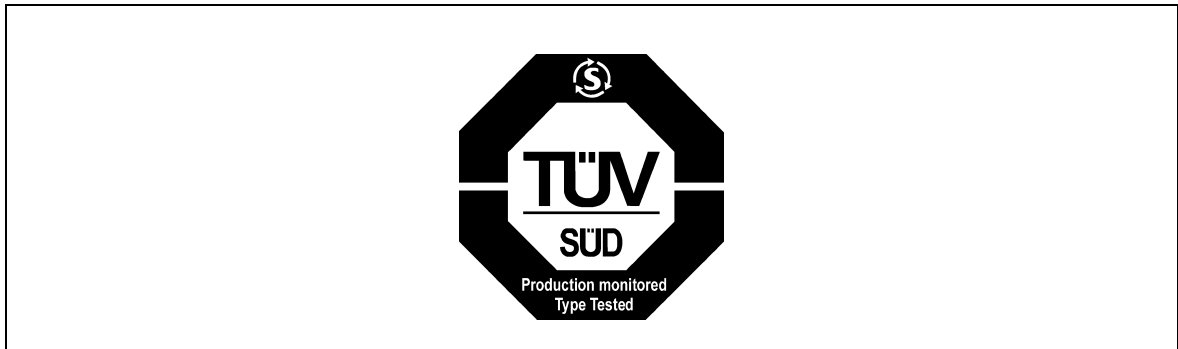


Figure 1 TÜV SÜD Product Service Safety Mark

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# 1. General information



## 1.1 Configurations

The DUOMAT 8 double drive is run in several different configurations. The DUOMAT 8 name, as used here, also includes the DUOMAT 8+1 and DUOMAT 8+2 configurations. The "Possible combinations" chapter includes information about the different device combinations available.

## 1.2 About these installation instructions

These installation instructions must be followed closely in order to install this drive successfully and safely in the end product. These instructions are not an operating manual for the end product.

These instructions will help you to minimize danger, repair costs and down times. They will also help you to maximize the reliability and lifespan of the end product.

 <b>CAUTION</b>	
	<p>The notices in these instructions must be followed! Follow the guidelines during installation and connection procedures to minimize:</p> <ul style="list-style-type: none"><li>• the risk of accident and injury, and</li><li>• damage to the drive system or the end product.</li></ul>

These installation instructions have been written with due care and attention. However, we cannot guarantee that the data, images and drawings are complete and correct nor do we accept any liability for the information contained therein, unless required by law.

- ▶ We reserve the right to make unannounced technical changes in the course of our continual product improvement process!

## 1.3 Availability of this document



As manufacturer of the end product, you are obligated to comply with Machinery Directive 2006/42/EC. This directive stipulates that the installation instructions must be kept on file for governmental inspection purposes.



### 1.4 Conventions used



Notices which do not relate to safety are indicated in these instructions with a triangle:


- ▶ Triangular notice symbol

#### Safety notice explanations

	 <b>DANGER</b>
	DANGER indicates a hazardous situation which, if not avoided, <i>will</i> result in death or serious injury.

	 <b>WARNING</b>
	WARNING indicates a hazardous situation which, if not avoided, <i>could</i> result in death or serious injury.

	 <b>CAUTION</b>
	CAUTION indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

	<b>NOTICE</b>
	NOTICE is used to address practices which are not related to personal injury but may result in damage to the product or surroundings.





## 2. Safety Instructions

### 2.1 Proper and intended usage



The DUOMAT 8 drive is meant to be installed in beds.



- It provides motor adjustment capabilities for movable reclining bed parts. It should be used in conjunction with suitable fittings and mechanics:
- It can be used for care purposes (CARE).
- It can be used in a hospital (HOSP).



 <b>CAUTION</b>

This drive should only be used for the applications described above. Any other form of usage is not permitted and can lead to accidents or destruction of the unit. Such non-approved applications will lead immediately to the expiration of all guarantee and warranty claims on the part of the end-product manufacturer against the manufacturer.

#### Improper usage

Be sure to follow the notices below concerning improper usage. You should include them in your product manual in order to inform the users of your end product.

 <b>WARNING</b>

The DUOMAT 8 drive should not be used: <ul style="list-style-type: none"> <li>• in any environment where combustible or explosive gases or vapours (e.g., anaesthesiology) may be present,</li> <li>• in a moist environment,</li> <li>• outdoors,</li> <li>• in any application that will be cleaned with an automated washing system</li> </ul>

 <b>CAUTION</b>

The DUOMAT 8 drive may not be operated: <ul style="list-style-type: none"> <li>• by small children,</li> <li>• by frail or infirm persons without supervision, or</li> <li>• in the proximity of small children.</li> </ul>

 <b>CAUTION</b>

You should only use spare parts which have been manufactured or approved by DewertOkin. Only these parts will guarantee a sufficient level of safety.



**Using the drive systems in medical applications**

This DewertOkin product complies with the safety requirements found in IEC 60601-1.

We strongly recommend that the end product (including all its components) which you are manufacturing for a medical application should also be in compliance with the safety requirements found in IEC 60601-1.

You should make sure that the mechanical movement of the motor in your end product poses no risk of injury. Conduct a risk analysis for the end product for this purpose. You should also include safety notices in the instructions for the end product and technical safeguards in your product to eliminate any risk.

**Optional: battery-operated reset function**

	 <b>CAUTION</b>
The battery-operated reset function is not a safety system and does not avert danger.	

DewertOkin does not guarantee that the drive will function in the event of a power outage.

If the end-product manufacturer chooses to guarantee the functionality of the end product during a power outage, then the end-product manufacturer is responsible for arranging a mechanism to ensure this functionality.

**2.2 Safety notices contained in the installation instructions and operating instructions for the entire machine**

The manufacturer of the end product is only permitted to operate the DUOMAT 8 drive (by itself an incomplete machine)

- when the end product (for which the DUOMAT 8 drive is intended) is in compliance with all protective measures specified in the Machinery Directive 2006/42/EC, and
- when the manufacturer expressly declares the compliance of the end product.

The manufacturer of the end product must create a manual for the users of that product. The safety notices in the end-product manual must be written based on the end product's risk assessment.

**2.3 Selection and qualification of personnel**

This drive should only be installed into the end product by someone who has completed training in electronic motor assembly or has equivalent qualifications.

You should only install this drive when you are qualified to do so. Otherwise, a properly qualified person should be found for this task.

## 2.4 Notice on safety during operations

Basic safety rules must be followed in order to ensure that the end product can be continually operated in a safe manner. These rules must be observed while using the end product and while installing the drive.

These rules and safety measures can be categorized as follows:

- Construction measures before the installation (refer to the "Ensuring operational reliability during installation" section in the "Installation" Chapter).
- Safety fundamentals during the drive installation and during cable and wire routing (refer to the "Safety notices to observe during installation" section in the "Installation" chapter).
- Using the drive in intermittent duty (refer to the "General notices" section in the "Operating Notes" Chapter).
- Basic safety rules during operation (refer to the "Operating Notes" Chapter).
- The creation of a manual for the end product which contains these and other safety rules.

### Creating a user's manual

The manufacturer of the end product must create a manual for the users of that product. The safety notices in the end-product manual must be written based on the end product's risk assessment.

## 2.5 Product identification

### 2.5.1 Ratings plate

A ratings plate on each drive specifies the exact name and serial number of the drive. It also states the technical specifications valid for that particular drive. In particular, you will find the maximum pull force and the maximum push force here. The following illustration shows where the specifications are located on the drive's ratings plate.

- ▶ The ratings plate shown is an example; the specifications for your drive may differ from this illustration.

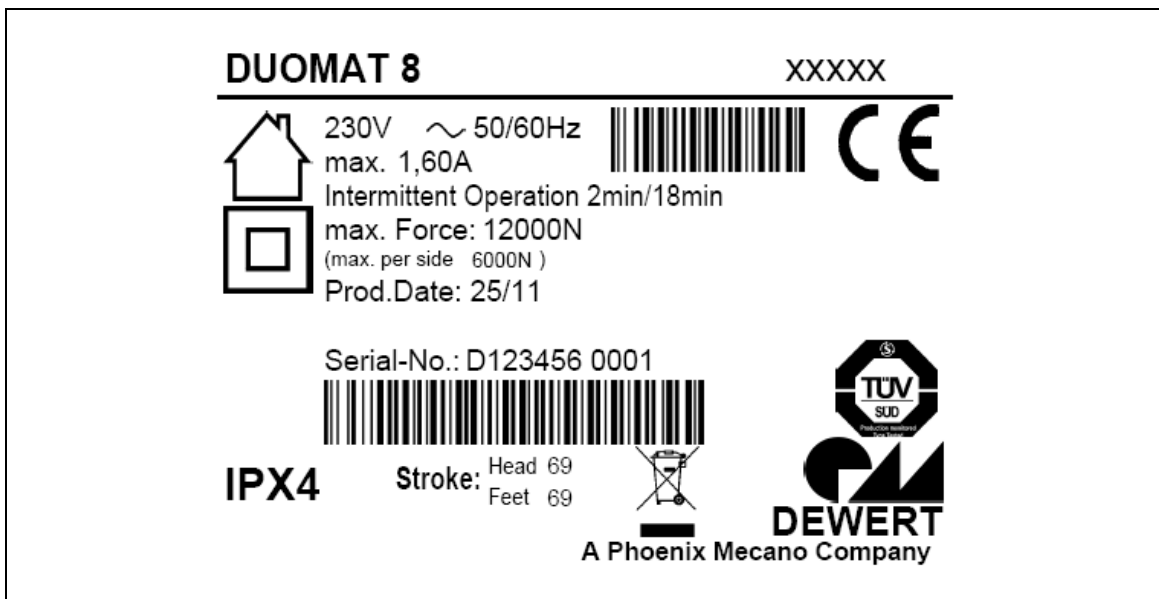




Figure 2 Ratings plate example

DUOMAT 8	Model name
xxxxx	Article number
230V ~	Input voltage
50/60Hz	Frequency
Max. 1.60A	Current consumption
Intermittent Operation 2min/18min	Intermittent operations: 2 minutes / 18 minutes
Max. force	Push force
Prod.date	Calendar week / year
Serial No.	Serial number for your drive
IPX4	Protection degree
Stroke	Stroke (head / foot)
	Use in dry rooms only!
	Protection class II



Follow all special disposal instructions!



Mark of CE conformity

### 3. Possible Combinations

The DUOMAT 8 double drive can be combined for use with other single or double drives. The following basic combinations are possible:

- a DUOMAT 8 with a handset or hand-held remote control,
- a DUOMAT 8 as the main drive and a single drive used as a slave drive with a handset or hand-held remote control,
- a DUOMAT 8 as the main drive and a single drive used as a slave drive with a handset or hand-held remote control,
- a DUOMAT 8 as the main drive and a DUOMAT 8 used as a slave drive, connected with a sync. cable and a handset or hand-held remote.

Systems can be customized by combining drives with the handset or hand-held remote control and control units as needed.

DewertOkin has separate system instruction manuals containing all information and instructions needed for these systems.

- ▶ Only a DewertOkin device should be used to control the drive since they have already been verified to work together.

## 4. Description

The DUOMAT 8 drive is an electrically driven motor that is responsible for moving the end product in a linear direction. The head and foot sections of a bed can be adjusted depending on the drive options. The drive is controlled by means of a handset or hand-held remote control.

The models vary according to the:

- motor power,
  - number of motors,
  - model with optional reset function,
  - model with optional mains cut-off mechanism
  - model with optional floor lighting
- ▶ We reserve the right to make unannounced technical changes in the course of our continual product improvement process!
- ▶ The "Possible combinations" Chapter describes the different possible combinations of drives and handsets/hand-held remote controls. You can also ask your supplier or dealer for additional information.

### 4.1 Components

The main components of the DUOMAT 8 drive are the motor and the adjustment motion mechanism. This mechanism is housed under the shutters. The shutters must be opened in order to mount the drive to the end product. The brackets fastened to the end product are then inserted into these openings.

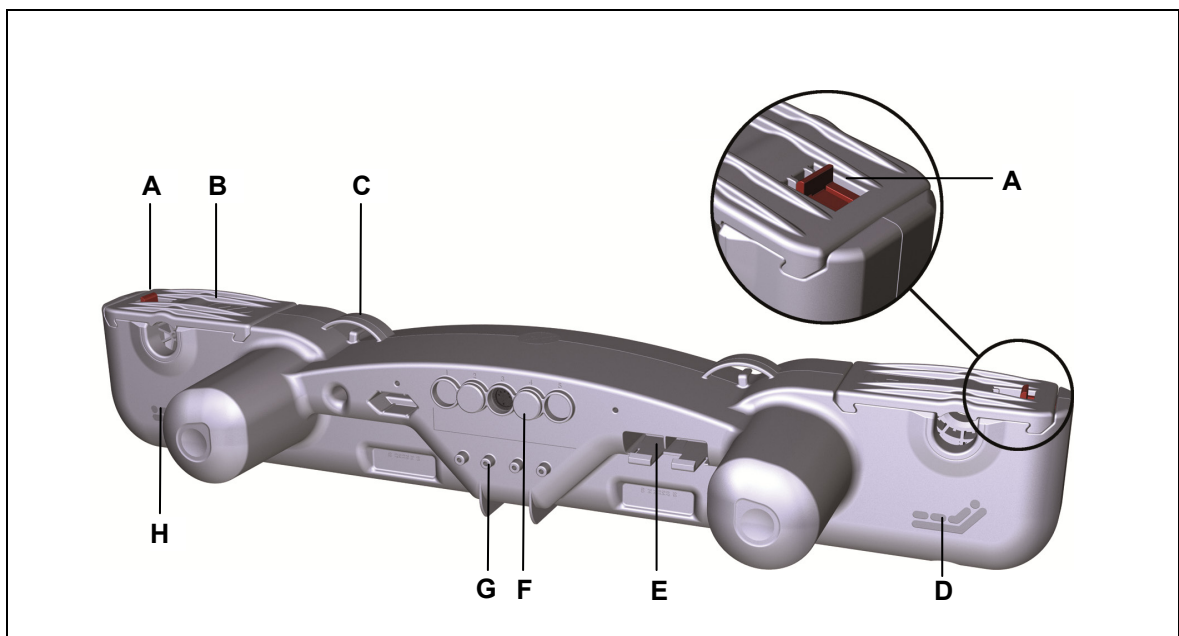




Figure 3 Main components of the DUOMAT 8 double drive

- |  |                                     |
|--|-------------------------------------|
| <b>A</b> Optional snap-in locking device                           | <b>B</b> Shutters                   |
| <b>C</b> Strain relief (can be used for the mains power cord)      | <b>D</b> Symbol for head end of bed |
| <b>E</b> Battery compartment                                       | <b>F</b> Connection socket          |
| <b>G</b> Screw-on point for the external floor lighting (optional) | <b>H</b> Symbol for foot end of bed |

**4.1.1 Optional: Rechargeable battery (e.g. AG7 battery)**

The DUOMAT 8 with external rechargeable battery features an electrical reset function for the moveable reclining section of the bed. This function operates independently of the mains power supply.

	 <b>CAUTION</b>
	The battery-operated reset function is not a safety system and does not avert danger. It should not be used to adjust the bed in emergencies!



## 5. Technical Specifications

Connection to mains power (AC) or Input voltage (DC)	100 – 240 V AC, 50/60 Hz (refer to the ratings plate on the drive) 24 V DC (refer to the ratings plate on the drive)
Current consumption under rated load (AC)	0.63 A AC – 3.15 A AC, depending on mains connection and load (refer to the ratings plate on drive)
Current consumption under rated load (24 V DC)	Max. 8.0 A DC
Permitted push force	Max. 12,000 N (total on both sides)
Mode of operation <sup>1</sup> under max. rated load.	Intermittent duty 2 min./18 min.
Protection class	II or III (refer to the drive's ratings plate)
Noise level	≤ 65 dB(A)
Current consumption of all additional drives <sup>2</sup>	Max. 8 A DC
Drive type	Double drive
Drive options	DUOMAT, DUOMAT 8+1, DUOMAT 8+2
Protection degree	IP20, IPX4
Stroke	87, 69 (standard), 48, 74, 79, 92
Colours	Refer to sales brochure
Length x width x height	714 mm x 179 mm x 119 mm
Axle gap distance	581 mm
Axle receptacle diameter	Ø 25 mm, Ø 34 mm (depending on application)
Weight	Approx. 5 kg
<b>Optional: battery-operated reset function</b>	
Voltage	One or two nine-volt batteries (type 6LR61) depending on version
<b>Optional: Floor lighting</b>	
Light emitted from diodes	Laser class 1 (EN 60825-1:1994)

Ambient conditions for operation, storage and transport	
Transport / storage temperature	From -20 °C to +50 °C From -4 °F to +122 °F
Operating temperature	From +10 °C to +40 °C From +50 °F to +104 °F
Relative humidity	From 30% to 75%
Air pressure	From 800 hPa to 1060 hPa
Height	< 2000 m

- 1) Mode of operation: intermittent duty 2 min./18 min. This means that after the unit is operated with its rated load for up to two minutes it must then be paused for 18 minutes. The system can malfunction if this pause is not observed!
- 2) No more than two drives may be operated at rated load simultaneously!

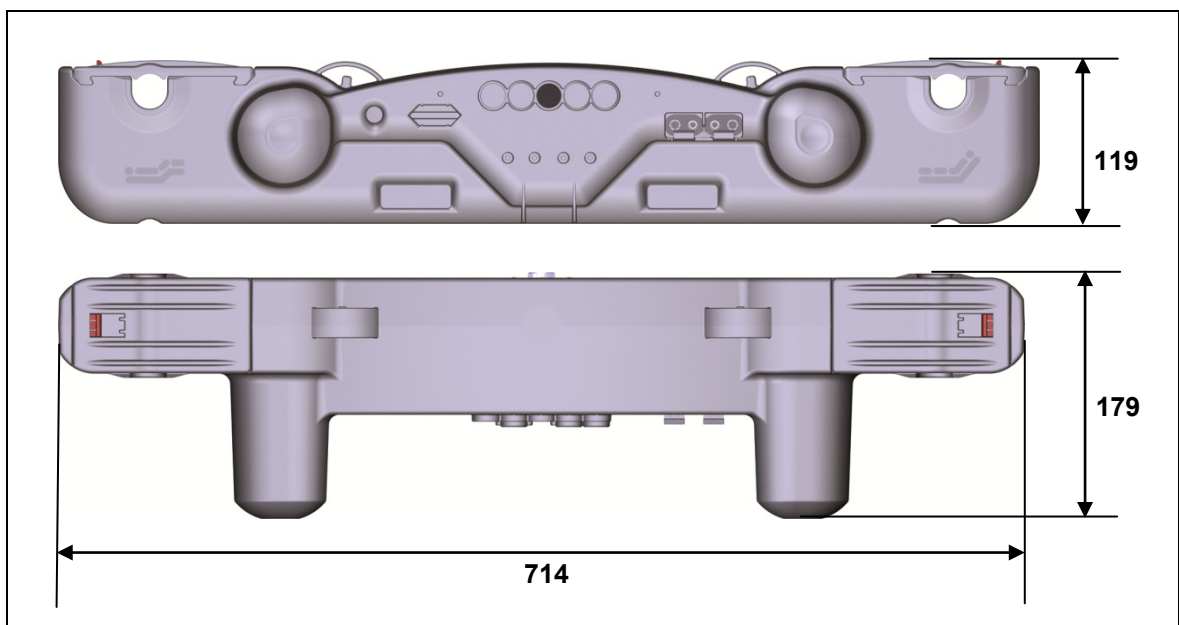


Figure 4 Dimensions of DUOMAT 8 drive (in mm)

## 6. Installation



### 6.1 Safety notices to observe during installation

Basic safety rules must be followed in order to ensure that the end product can be continually operated in a safe manner. These rules must be observed while using the end product and while installing the drive.



#### 6.1.1 Ensuring operational reliability during installation

The safety and reliability of the end product containing the DewertOkin drive can be ensured by using the proper construction methods described below.

##### Avoiding fatigue fractures

 <b>CAUTION</b>
<div style="display: flex; align-items: center;">  <div> <p>Drives that are incorrectly installed can undergo fatigue fractures which then create a risk of injury.</p> <ul style="list-style-type: none"> <li>• Install the drive in the end product so that it is properly aligned. This will help prevent shear stress.</li> <li>• Do not position the drive at a slanted angle when installing it in the end product. A slanted angle between the intended direction of movement of the end product and the drive's direction will create shear stress and could lead to a fatigue fracture</li> </ul> </div> </div>

##### Avoiding a pinching hazard

 <b>CAUTION</b>
<div style="display: flex; align-items: center;">  <div> <p>When designing your end product, you should take the drive adjustment movement into account with passive safety mechanisms and with the appropriate safety notices in your operating instructions.</p> <ul style="list-style-type: none"> <li>• Installation methods for ensuring passive safety: Install the DUOMAT 8 drive so that none of the positions where shear and pinch hazards exist are accessible externally.</li> </ul> </div> </div>

When preparing safety notices for the operator, make sure that your operating instructions inform the user of these safety points.

## 6.2 Installation procedure

### 6.2.1 An example installation

Before installing the drive, make sure that you are observing all of the safety notices found in the "Safety notices to observe during installation" section.

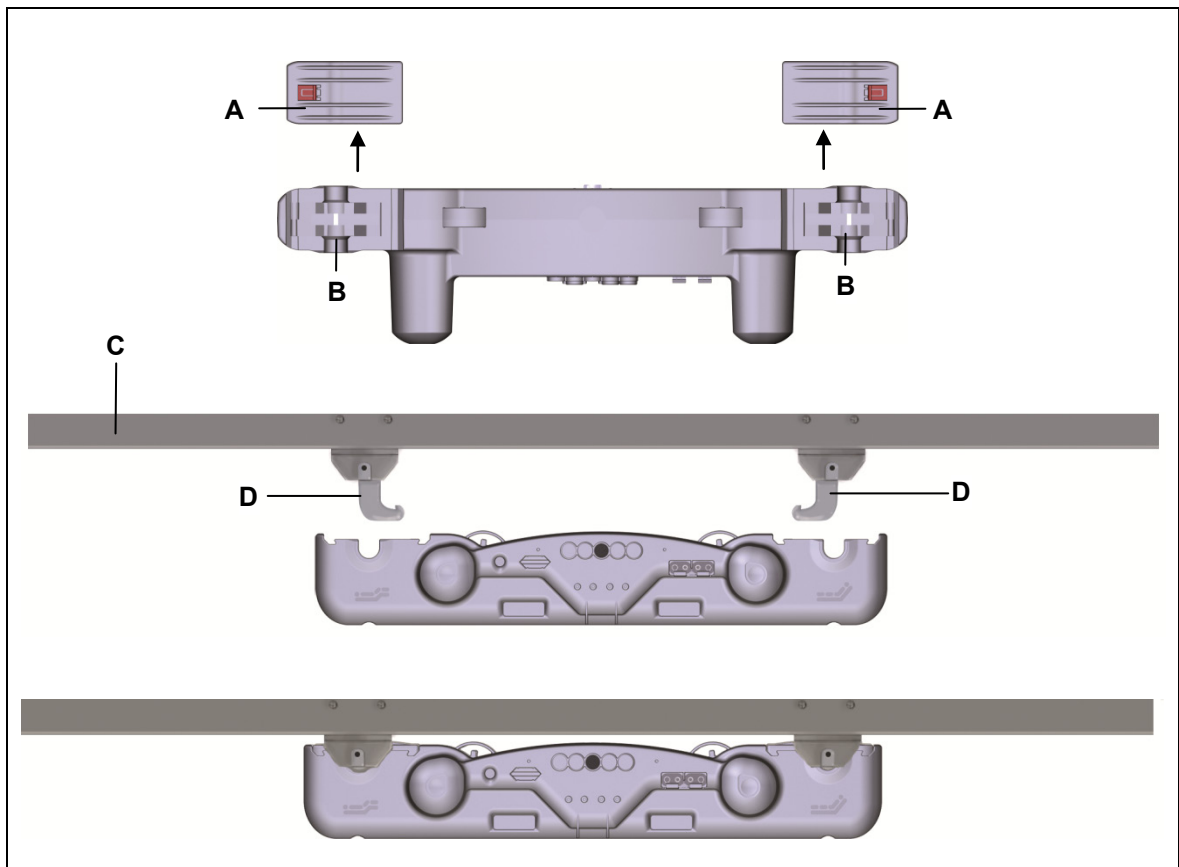


Figure 5 Installing the double drive



**A** Shutters



**B** Fitting mounts

**C** Application (end product)

**D** Brackets


- 1 Move your product into a position where it is supporting no load.

	 <b>CAUTION</b>
	Be sure to carry out work on the drive in a position so that no loads are bearing on it. Only in this way can you be sure to avoid any risks of crushing or injury.



	 <b>CAUTION</b>
	Disconnect the nine-volt batteries if you are using the battery-operated reset function. For the optional rechargeable battery: Disconnect the battery plug from the socket before installation.



- 2 Pull the optional snap-in locking mechanism towards the centre until it snaps in (refer to Figure 3).
- 3 Pull the shutters firmly to the side (A). The slots (B) for the brackets (D) are uncovered.
- 4 Align the DUOMAT 8 next to your product. The slots for the head and foot sides must be properly aligned with the correct brackets on your product (refer to the symbols on the DUOMAT 8 as described in Figure 3).
- 5 Push the drive in so that the brackets (D) fit into the slots (B).
- 6 Push the shutters (A) back on the drive. The DUOMAT 8 is now securely attached to the end product.
- 7 Pull the optional snap-in locking mechanism towards the outside until it snaps in (refer to Figure 3).
- 8 Disconnect all additional components such as slave drives or handset from their sockets.
- 9 Attach the optional pull-out guard over the socket (refer to Figure 7).
- 10 Connect the mains power plug.


After plugging the power plug into the power outlet:

	<b>NOTICE</b>
	There is a delay after the supply voltage is applied before the device actually turns on. Wait at least 15 seconds before initial commissioning.

6.2.2 Electrical connection

	 <b>CAUTION</b>
	<p>Electrical components should be connected or disconnected only when the power supply cord is unplugged.</p>

	 <b>WARNING</b>
	<p>Only the following personnel are qualified to work on the power cord or to replace the power cord:</p> <ul style="list-style-type: none"> <li>• someone who has completed training in electronic motor assembly,</li> <li>• someone with equivalent qualifications, or</li> <li>• someone who has successfully completed the appropriate DewertOkin training program.</li> </ul> <p>You should only work on the power cord when you are qualified to do so. Otherwise, a properly qualified person should be found for this task.</p>

	<b>NOTICE</b>
	<p>There is a delay after the supply voltage is applied before the device actually turns on. Wait at least 15 seconds before initial commissioning.</p>

**Optional: battery-operated reset function**  
**Connecting the nine-volt batteries**

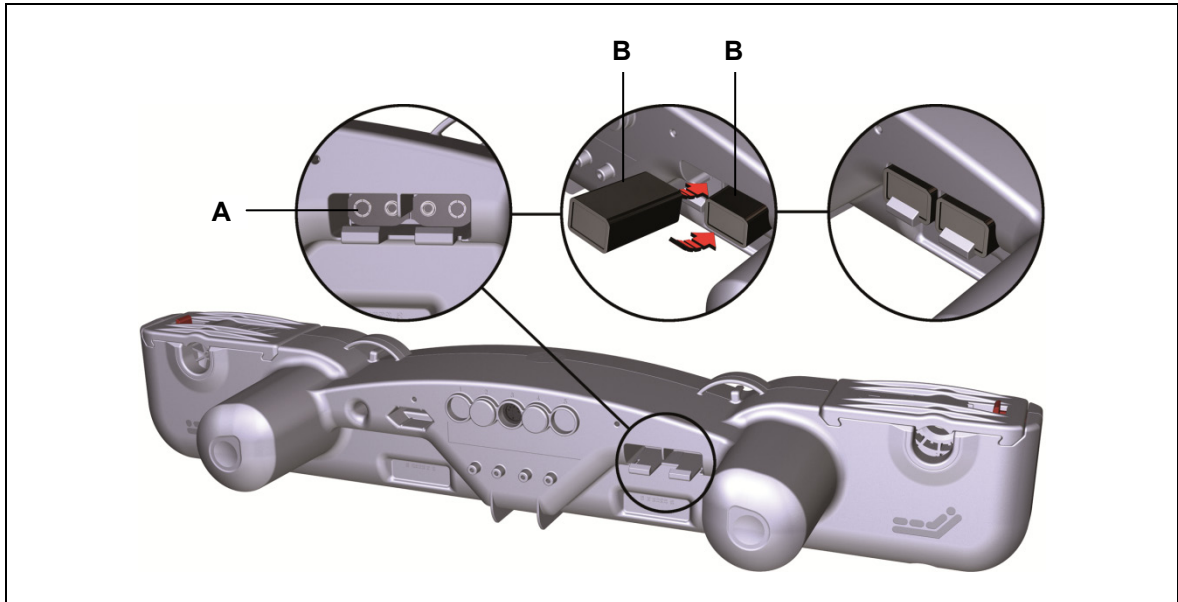




Figure 6 Connecting the 9-V batteries

**A** Battery connections

**B** 9-V battery (type 6LR61)

	 <b>CAUTION</b>
	<p>Connect the nine-volt batteries first when you would like to perform a battery-operated reset. The batteries may only be used to power the reset function one time. Take out the batteries and dispose of them properly after the reset function has been carried out.</p>



**Routing the electrical cables**

When routing the cables, be sure that:

- the cables cannot get jammed,
- no mechanical load (such as pulling, pushing or bending) will be put on the cables, and
- the cables cannot be damaged in any way.



Fasten all cables (especially the mains cable) to the end product using sufficient strain relief and kink prevention methods. Be sure that the design of the end product prevents the mains cable from coming into contact with the floor during transport.

### 6.2.3 Dismantling



	 <b>CAUTION</b>
	<p>Work on electrical components should be carried out only when the mains power of the control unit/double drive and battery plugs (when present) are unplugged.</p>

► Certain details may change as a result of technical changes.


- 1 Move your product into a position where it is supporting no load.

	 <b>CAUTION</b>
	<p>Be sure to carry out work on the drive in a position so that no loads are bearing on it. Only in this way can you be sure to avoid any risks of crushing or injury.</p>

- 2 Pull out the mains power plug!

	 <b>CAUTION</b>
	<p>Disconnect the nine-volt batteries if you are using the battery-operated reset function.</p>

- 3 Remove the optional pull-out guard and all connecting lines (for drives, handset, etc.) from their sockets.



	<b>NOTICE</b>
	<p>Be sure to support the drive's weight while you open the shutters to release it.</p>

- 4 Open the optional snap-in locks on the cover (A) until they snap in.
- 5 Pull strongly on the shutters to the side (A).
- 6 Pull out the DUOMAT 8 far enough so that the brackets (D) are out of the slots (B). The DUOMAT 8 is now unattached and can be removed.
- 7 Push the shutters (A) back onto the DUOMAT 8 so that they are not lost during transportation. Close the optional locking device.



## 7. Operating Notes

The factual information contained within may be used when you are creating the end-product manual. The installation instructions do not contain all information required for the safe operation of the end product. They only describe the installation and operation of the drive as a partially assembled piece of machinery.


	 <b>CAUTION</b>
	When creating the operating instructions, remember that the installation instructions are intended for qualified specialists and are not for typical users of the end product.

### 7.1 General notices

- ▶ Only a DewertOkin device should be used to control the drive since they have already been verified to work together.

#### Delayed start-up

After plugging the power plug into the power outlet:

	<b>NOTICE</b>
	There is a delay after the supply voltage is applied before the device actually turns on. Wait at least 15 seconds before initial commissioning.


#### Power-on time / intermittent operations

The DUOMAT 8 drive has been designed for intermittent operations. Intermittent operation is an operational mode where the drive must pause after a specified maximum period of operation (power-on time). This protects the drive from overheating. Extreme overheating can cause a malfunction.



- ▶ The ratings plate specifies the maximum power-on time and the required pause intervals.

#### Avoiding toggle operations

You should avoid switching from one direction of travel to the opposite direction without first stopping the motor. Make sure that you pause between motions! A pause (motor stop time) can be activated using the controls.



	<b>NOTICE</b>
	You should always avoid a quick change (toggling) of directions.

**Shutting off the drive**

	 <b>CAUTION</b>
	In order to shut off the drive, unplug the mains power plug and the battery plug (when present)! The power plug must always be accessible during operations so that emergency shut-off is possible.

**Avoiding cable damage**



Be sure that your operating instructions inform the user about the possible cable risks.



	 <b>CAUTION</b>
	The cables (particularly the mains cable) should not be run over. In order to prevent injuries or drive damage, no mechanical strain should be placed on the cables.



**7.2 Notice for operating with optional configuration**

**7.2.1 Optional: battery-operated reset function**

The battery-operated reset function allows the drive system to be operated during a power outage. One or two 9-V batteries can be used to power the DUOMAT 8 in the event of a power outage. The batteries should be connected only then when the outage occurs. The batteries are not connected by default since they have very limited capacity. They can only be used to power the reset function once. The used batteries should then be replaced and properly disposed of.

	 <b>CAUTION</b>
	The battery-operated reset function is not a safety system and does not avert danger.

	 <b>CAUTION</b>
	Connect the nine-volt batteries first when you would like to perform a battery-operated reset. The batteries may only be used to power the reset function one time. Take out the batteries and dispose of them properly after the reset function has been carried out.

	 <b>CAUTION</b>
	When using the electrical reset function, make sure that the entire movement is executed without interruptions.



- ▶ If the end product is under a heavy load which prevents the reset function from operating, the strain or load on the end product must first be removed before a reset can be carried out.

### 7.2.2 Optional: mains cut-off mechanism

The mains cut-off mechanism is responsible for isolating the drive automatically from the mains power supply when the drive is not moving. A switching component is used to isolate both poles of the power transformer from the mains power supply.

The mains cut-off mechanism allows power to the drive only after a button has been pressed on the handset to trigger drive motion.

- ▶ Do not use the integrated mains cut-off if you already use an in-house mains cut-off system.

	 <b>WARNING</b>
	The mains cut-off is not a "central command device" in the sense used by the DIN VDE regulations. You should first completely disconnect the voltage supply from the drive system before conducting any type of work on a DewertOkin product which features a mains cut-off. First pull out the power plug. This guarantees that the system is safely shut off in compliance with the German DIN VDE 0105 and BGV A3 regulations.

### 7.2.3 Optional: Pull-out guard

The optional pull-out guard helps to prevent the plug from being accidentally pulled out of its socket. The pull-out guard is attached over the socket and screwed in with two screws to the drive (as shown in Figure 7).

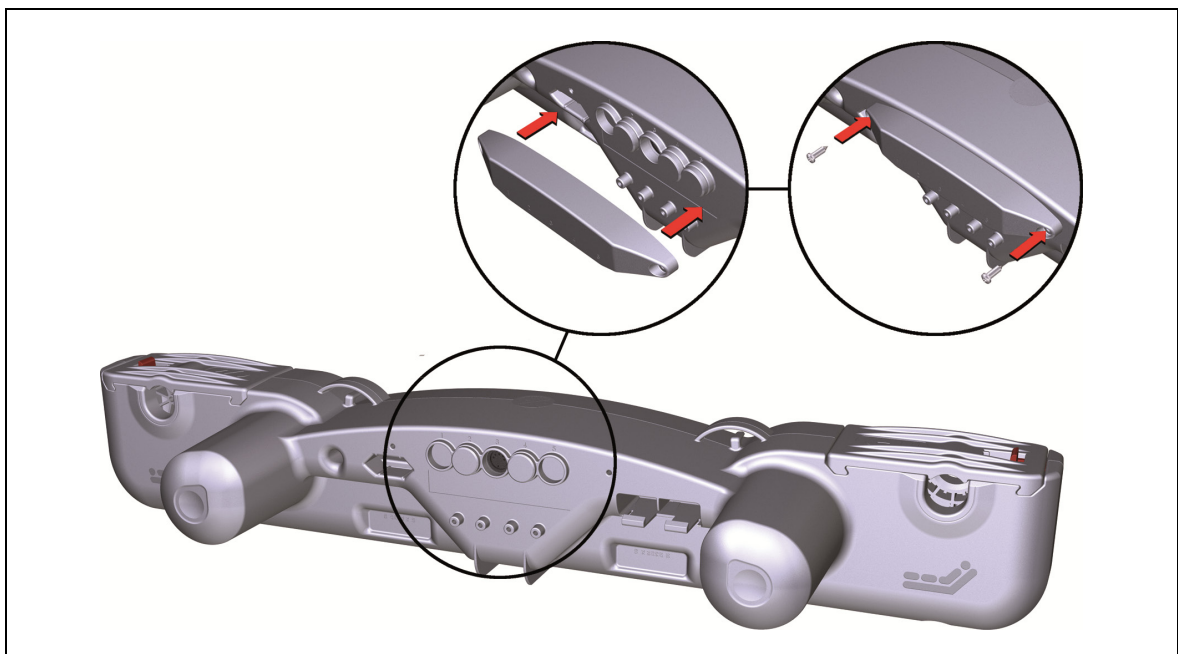


Figure 7 Mounting and positioning the optional pull-out guard

**7.2.4 Optional: integrated floor lighting**

The integrated floor lighting should only be used for illuminating under the bed. It is built into the front or back of the double drive, as shown in Figure 8.

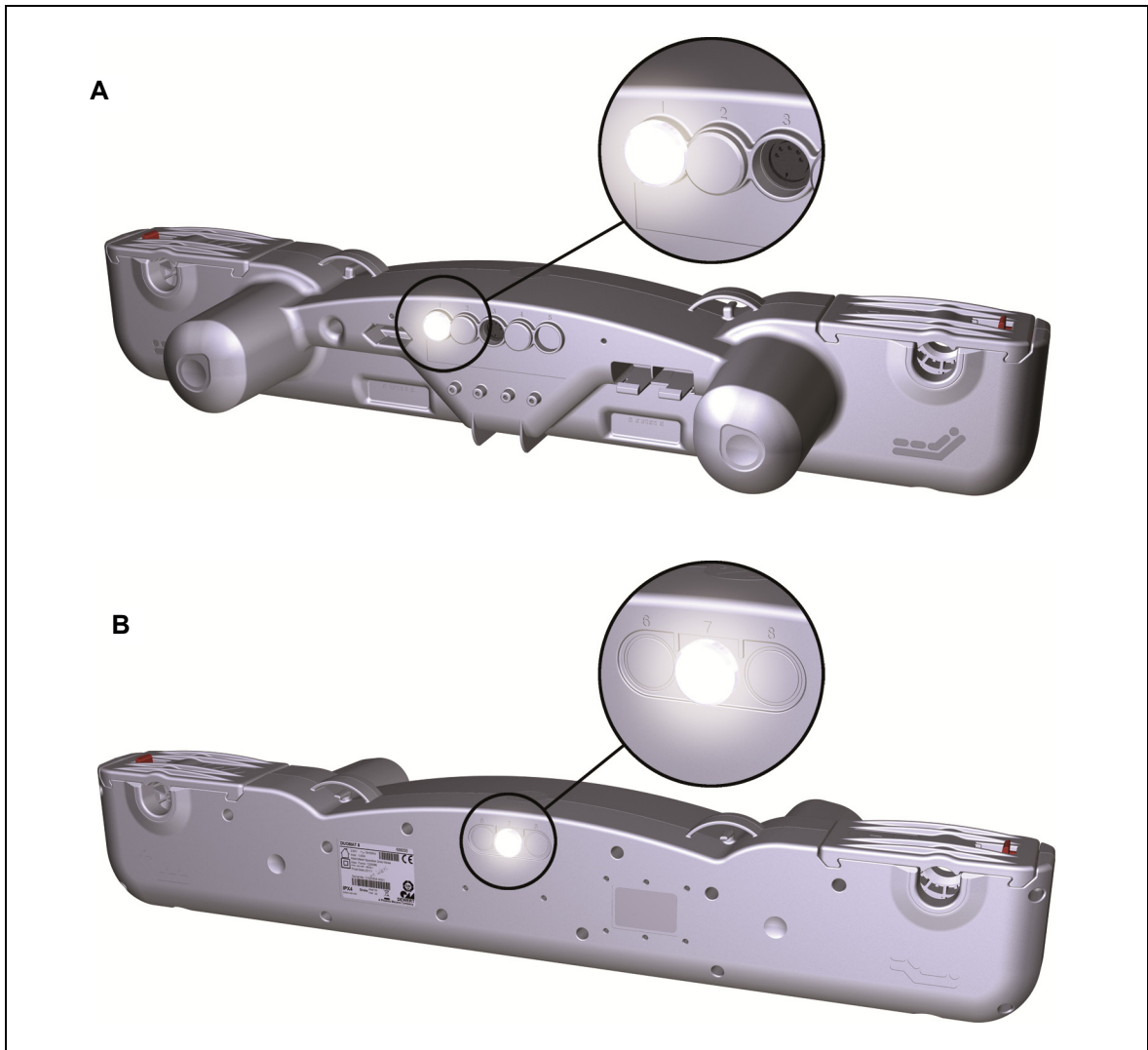




Figure 8 Location of the integrated floor lighting (optional)

**A** Floor lighting on front

**B** Floor lighting on back

	 <b>CAUTION</b>
	<p>Never look directly into the light from the floor lighting. Never point the floor lighting towards someone's eyes.</p>



- ▶ More information about switching the floor lighting on and off can be found in the hand-set/remote control instruction manual.

### 7.2.5 Optional: external floor lighting

- ▶ The Floor Lighting Assembly Instructions describe how to install and operate the external floor lighting.

### 7.2.6 Optional: Rechargeable battery (e.g. AG7 battery)

The DUOMAT 8 with external rechargeable battery features an electrical reset function for the moveable reclining section of the bed. This function operates independently of the mains power supply.

	 <b>CAUTION</b>
The battery-operated reset function is not a safety system and does not avert danger.	

If you have purchased the DUOMAT 8 with battery and battery-powered reset function, then you should note the following:

- Use the mains power cable to load the battery for at least 24 hours before first use. The battery-operated reset function is fully enabled after the battery has been fully charged!
- Depending on the version, the battery is loaded in one of several methods:
  - automatically using electronics integrated into the DUOMAT 8, or
  - using a DewertOkin charger.
- The handset shows the status of the battery charge.
  - The battery is being loaded when the battery control light is blinking.
  - The battery is ready when the battery control light is continuously illuminated.
- A warning tone is issued when the battery charge is low. Shortly after the tone, the battery is switched off so that it cannot be damaged by a drain discharge.
- After you have used the battery-operated reset function, be sure to charge the battery until the ready signal is displayed (the battery control light stays illuminated). If the DUOMAT 8 is equipped with integrated load circuitry, then the battery will be automatically recharged. You must connect to the mains power supply in order to charge the battery.
- ▶ Follow the additional information found in the rechargeable battery information sheet (ID No. 45564).



### 7.2.7 Optional: operating signals

An additional feature is available only for the CARE and HOSP models.

- An LED illuminates when buttons are pressed and
- A signal tone sounds when the button is released.
- ▶ The "Troubleshooting" Chapter contains a description of error signals.

## 8. Troubleshooting

This chapter describes troubleshooting methods for fixing problems. If you experience an error that is not listed in this table, please contact your supplier.

	 <b>CAUTION</b>
	<p>Only qualified specialists who have received electrician training should carry out troubleshooting and repairs.</p>

Problem	Possible cause	Solution
The handset or drive system is not functioning.	There is no mains supply voltage.	Connect the mains power.
	The hand switch or drive system is defective.	Please contact your supplier or sales agent.
The drive is suddenly not capable of movement.	The overheating protection or system protection has been triggered.	Remove the overload (change or remove the load). Allow the system to rest for 20 to 30 minutes with the mains power unplugged. If this does not resolve the problem, contact your supplier or distributor.
	Possibly the thermal circuit breaker on the transformer has been triggered or is defective.	The drive system should be allowed to pause for 20 – 30 minutes.
	The thermal fuse on the transformer may have been triggered.	Please contact your supplier or sales agent.
	The unit's fuse may have been triggered or may be broken.	Please contact your supplier or sales agent.
	There is no mains supply voltage.	Connect the mains power.
	A lead-in connection has been interrupted (mains power, hand switch or auxiliary drive).	Check the lead-in connections and re-seat the contacts if required.
The battery-operated reset is not functioning.	The batteries are empty.	Check the batteries and replace if necessary.
	Battery is not connected.	Connect the battery or batteries.
	The rechargeable battery is empty.	Charge the battery.
	The battery is not connected.	Connect the battery.
	The battery is defective.	Please contact your supplier or sales agent.

Signal tone	Meaning	Measure / Action
Warning tone when the handset is used.	The battery is discharged and is switching off.	Recharge the battery completely.
A continuous alarm tone can be heard.*	The drive is broken.	Please contact your supplier or sales agent.

\* The continuous alarm tone is only available in the CARE and HOSP models. It is not available in the CARE L or HOSP L models.

LED signal*	Meaning	Measure / Action
The LED on the handset does not illuminate when a button is pressed.	The drive is broken.	Please contact your supplier or sales agent.
The LED on the handset stays illuminated.	The drive is broken.	Please contact your supplier or sales agent.

\* Only available in the CARE and HOSP models. Not available in the CARE L or HOSP L models.

## 9. Maintenance

- ▶ You should only use spare parts which have been manufactured or approved by DewertOkin. Only these parts will guarantee a sufficient level of safety.


### 9.1 Maintenance

Type of check	Explanation	Time interval
Check the function and safety of the electrical system.	A qualified electrician should carry out this inspection. (Refer to the "Electrical connection" section in the "Installation" Chapter.)	Periodic inspections can be carried out at intervals based on the risk assessment which you conduct for your end product.
Periodic visual inspection for housing damage.	Check the housing for breaks or cracks. The IP-class protection will be impaired by any breakage or cracks.	At least every six months.
Periodic visual inspection of the plug-in connections and electrical access points for damage.	Check that all electrical cables and connections are firmly seated and correctly positioned.	At least every six months.
Periodic visual inspection for cable damage.	Check the connecting cables for pinching or shearing. Also check the strain relief and kink protection mechanisms, in particular after any mechanical load.	At least every six months.
Periodic functional test of the end switches.	Move the drive to the end positions in order to test the end switches.	At least every six months.
Check periodically to see if the rechargeable battery is ready and operational.	If you can no longer move the drive in both directions with a fully charged battery, then you should replace the battery.	At least every four weeks.




## 9.2 Cleaning and care


The DUOMAT 8 drive was designed so that it would be easy to clean. Its smooth surfaces simplify the cleaning process.

	<b>NOTICE</b>
	Never clean the drive in an automated washing system or with a high-pressure cleaner. Do not allow fluids to penetrate the drive. Damage to the system could result.

- 1 Always disconnect the mains power plug before you start to clean the drive!

	<b>CAUTION</b>
	Disconnect the nine-volt batteries if you are using the battery-operated reset function. For the optional external rechargeable battery: Pull out the battery plug.

- 2 Clean the DUOMAT 8 drive using a moist cloth.
- 3 Make sure that you do not damage the drive's connecting cable.

	<b>NOTICE</b>
	Do not use a cleanser that contains benzene, alcohol or similar solvents.

## 10. Disposal

### 10.1 Packaging material

The packaging material should be sorted into recyclable components and then disposed of in accordance with the appropriate national environmental regulations (in Germany according to the recycling law KrWG from 01.06.2012; internationally according to the EU Directive 2008/98/EC (Waste Framework Directive WFD as of 12.12.2008)).

### 10.2 Drive components

The DUOMAT 8 drive consists of electronic components, cables and metal and plastic parts. You should observe all corresponding national and regional environmental regulations when disposing of the DUOMAT 8 drive.

The disposal of the end product is regulated in Germany by Elektro-G, internationally by the EU Directive 2012/19/EC (WEEE), or by any applicable national laws and regulations.



The DUOMAT 8 drive should not be disposed of with normal household waste!

### 10.3 Batteries

The disposal of the batteries is regulated in the EU by Battery Directive 2006/66/EC, in Germany by the BattG battery law of 25.6.2009, and internationally by any applicable national laws and regulations.



The 9-V batteries and the rechargeable batteries should not be disposed of in normal household waste!

## Einbauerklärung

nach Anhang II der EU-Maschinenrichtlinie  
2006/42/EG

Der Hersteller

## Declaration of Incorporation

*According to Appendix II of the EU Machinery  
Directive 2006/42/EC*

*The manufacturer:*

DewertOkin GmbH  
Weststraße 1  
32278 Kirchlengern  
Deutschland - Germany

erklärt hiermit, dass nachstehend beschriebene  
unvollständigen Maschinen

*declares that the incomplete machines described  
below*

### **DUOMAT 8 DUOMAT 8+1 DUOMAT 8+2**

die folgenden grundlegenden Anforderungen der  
Richtlinie Maschinen (2006/42/EG) erfüllt:

*complies with the following basic requirements of the  
Machinery Directive (2006/42/EC):*

Abschnitt:

*Sections:*

1.1.3; 1.3.3; 1.3.4; 1.3.7; 1.5.1; 1.5.2; 1.5.5; 1.5.6; 1.5.7; 1.5.8; 1.5.9; 1.5.10; 1.5.13

Die unvollständige Maschine darf erst dann in Be-  
trieb genommen werden, wenn festgestellt wurde,  
dass die Maschine, in die die unvollständige Ma-  
schine eingebaut werden soll, den Bestimmungen  
der Richtlinie Maschinen (2006/42/EG) entspricht.

*You may only operate this incomplete machine after  
you have confirmed that the end product (into which  
this machine will be installed) complies with the  
Machinery Directive 2006/42/EC.*

Der Hersteller verpflichtet sich, die speziellen Unter-  
lagen zur unvollständigen Maschine einzelstaatli-  
chen Stellen auf begründetes Verlangen elektronisch  
zu übermitteln. Die zur Maschine gehörenden  
speziellen technischen Unterlagen nach Anhang VII  
Teil B wurden erstellt.

*On reasonable request, the manufacturer is obliged  
to send the special documentation accompanying the  
partially completed machinery in electronic form to  
the appropriate national institution. The special  
technical documents corresponding to the machine  
have been created according to Appendix VII, part B.*

Für die Zusammenstellung der technischen Unter-  
lagen ist bevollmächtigt: DewertOkin GmbH  
Weststraße 1  
32278 Kirchlengern  
Tel.: 05223 979-0  
Deutschland - Germany

*For preparation of the technical documentation is  
authorized: DewertOkin GmbH  
Weststraße 1  
32278 Kirchlengern  
Tel.: 05223 979-0  
Deutschland - Germany*

Kirchlengern, Germany 25 November 2019



Dr.-Ing. Josef G. Groß  
Geschäftsführer / Managing Director

## EG-Konformitätserklärung

Nach Anhang IV der EMV-Richtlinie 2014/30/EU

Nach Anhang IV der EU-Niederspannungsrichtlinie 2014/35/EU

Nach Anhang VI der RoHS-Richtlinie 2011/65/EU (inkl. Delegierte Richtlinie (EU) 2015/863)

Der Hersteller

## EU Declaration of Conformity

*In compliance with Appendix IV of the EMC-Directive 2014/30/EU*

*In compliance with Appendix IV of the LVD-Directive 2014/35/EU*

*In compliance with Appendix VI of the EU RoHS Directive 2011/65/EU (incl. Commission delegated Directive (EU) 2015/863)*

*The manufacturer*

DewertOkin GmbH  
Weststraße 1  
32278 Kirchlegern  
Deutschland - Germany

erklärt hiermit, dass das Produkt

*declares that the following product*

### **DUOMAT 8** **DUOMAT 8+1** **DUOMAT 8+2**

die Anforderungen folgender EG-Richtlinien erfüllt:

*meets the requirements of the following EU directives:*

**Richtlinie über elektromagnetische Verträglichkeit 2014/30/EU**

**Electromagnetic Compatibility Directive 2014/30/EU**

**Niederspannungsrichtlinie 2014/35/EU**

**Low Voltage Directive 2014/35/EU**

**DELEGIERTE RICHTLINIE (EU) 2015/863 DER KOMMISSION vom 31. März 2015 zur Änderung von Anhang II der Richtlinie 2011/65/EU des Europäischen Parlaments und des Rates hinsichtlich der Liste der Stoffe, die Beschränkungen unterliegen.**

**COMMISSION DELEGATED DIRECTIVE (EU) 2015/863 of 31 March 2015 amending Annex II to Directive 2011/65/EU of the European Parliament and of the Council as regards the list of restricted substances.**

Angewendete Normen

*Applied standards:*

- EN 60335-1:2012/A11:2014
- EN 55014-1:2006/A1:2009/A2:2011
- EN 55014-2:1997/A1:2001/A2:2008
- EN 61000-3-2:2014
- EN 61000-3-3:2013
- EN 62233:2008

Konstruktive Änderungen, die Auswirkungen auf die in der Montageanleitung angegebenen technischen Daten und den bestimmungsgemäßen Gebrauch haben, das Produkt also wesentlich verändern, machen diese Konformitätserklärung ungültig!

*This declaration of conformity is no longer valid if constructional changes are made which significantly change the drive system (i.e., which influence the technical specifications found in the instructions or the intended use)!*



Kirchlegern, Germany 25 November 2019

Dr.-Ing. Josef G. Groß  
Geschäftsführer / Managing Director

## Additional information

### The DUOMAT 8 drive system

The following standards have been applied for CARE and HOSP versions with at least IPX4, according to EN 60601-1:1990+A1:1993+A2:1995 Medical electrical equipment:

EN60601-1, Main section 2	Environmental conditions
EN60601-1, Main section 3	Electrical shock protection
EN60601-1, Section 21	Mechanical attachment
EN60601-1, Main section 7	Overheating protection
EN60601-1, Main section 9	Improper operations and malfunctions
EN60601-1, Main section 10	Structural requirements
EN60601-1, Section 56.8	Power supply indicator is, however, not present
EN60601-2-38, Section 36	Electromagnetic compatibility
EN60601-1-2	Electromagnetic compatibility

For the CARE version, in accordance with EN1970:2000, "Beds for disabled persons", the following standards are used:

EN1970, Section 4 partially	Unintentional movement: Prevention by a locking device (e.g. control box, MEDIX SK CARE or MEDIX SB CARE) or IPROXX® Lowering the backrest by the use of a battery, or lowering the backrest using a mechanical release control unit with a keypad
EN1970, Section 5.5.8	Dimensions of the control unit
EN1970, Section 5.6	Operational forces for the electrical functions
EN1970, Section 5.7	Functional speeds (for adjusting the head and foot sections)
EN1970, Section 5.11	Electrical requirements of protection degree: only for IPX4
EN1970, Section 5.12	Electromagnetic compatibility

In accordance with EN60601-2-38:1996 +A1:2000 (electrically operated hospital beds), the following standards apply when using the HOSP version:

EN60601-2-38, Section 5.2	The classification of application parts
EN60601-2-38, Section 5.3	System protection category, only for $\geq$ IPX4
EN60601-2-38, section 22.2.102	Locking device Control box, Supervisor, or IPROXX <sup>®</sup> SE
EN60601-2-38, section 22.4.101	Control unit with button
EN60601-2-38, Section 36	Electromagnetic compatibility
EN60601-2-38, Section 52.4	Unintentional movement (locking device)
EN60601-2-38, Section 52.5	First fault (electrical): Prevented by means of a locking mechanism or IPROXX <sup>®</sup>
EN60601-2-38, Section 52.5.9	Component outages: Prevented by means of a locking device
EN60601-2-38, Section 52.5.101	Outages of electrical components
EN60601-2-38, Section 52.5.102	Inclination of the back section and the Trendelenburg during a power outage: Using a battery or a mechanical release
EN60601-2-38, Section 56.8	Lighting (not required)
EN60601-2-38, Section 57.3a	Power cord
EN60601-2-38, Section 57.3.101	Mains plug

The following standards have been applied for CARE and HOSP versions with at least IPX4, in accordance with the third edition of EN 60601-1 and IEC 60601-1, Medical electrical equipment:

EN60601-1, Section 4	General requirements
EN60601-1, Section 6	Classification
EN60601-1, Section 7.1	Labelling – general
EN60601-1, Section 7.2	Labelling – inscriptions
EN60601-1, Section 8	Protection against electrical danger
EN60601-1, Section 11.1	Overheating protection
EN60601-1, Section 11.2	Fire prevention
EN60601-1, Section 11.3	Design requirements for fire-resistant housing
EN60601-1, Section 13	Dangerous situations and error conditions
EN60601-1, Section 15.3	Mechanical attachment
EN60601-1, Section 15.4	Components and general construction
EN60601-1, Section 15.4.4	Replaced by EN60601-2-52, Section 201.15.4.4
EN60601-1, Section 16.6	Leakage current
EN60601-1, Section 17	Electromagnetic compatibility

In the HOSP version with at least IPX4, the following standards have been applied, in accordance with EN 60601-2-52:2010, IEC 60601-2-52:2009 (Particular requirements for the safety and essential performance of medical beds):

EN 60601-2-52, Section 201.6.2	Protection against electrical shock: Protection class II
EN 60601-2-52, Section 201.6.3	Control panel symbols (depending on model, customer requirements)
EN 60601-2-52, Section 201.8.11.3.2	Power supply lead: only for $\geq 2.5$ m length Power supply lead: for example, EPR or similar
EN 60601-2-52, Section 201.9.2.2.5	Continuous operations: Control unit only with button
EN 60601-2-52, Section 201.9.2.3.1	Unintentional movement: Prevented by means of a locking mechanism (such as Control box, Supervisor, IPROXX <sup>®</sup> SE, IPROXX <sup>®</sup> , or Meditouch)
EN 60601-2-52, Section 201.9.6.2.1	Noise level: $\leq 65$ dB(A) (refer to EN60601-2-38)
EN60601-2-52, Section 201.11.1.1	Temperatures
EN 60601-2-52, Section 201.11.6.5.101	Protection against water ingress: only for $\geq$ IPX4
EN 60601-2-52, Section 201.11.8	Loss of power: e.g. use of a battery, depending on version and customer requirements
EN60601-2-52, Section 201.13.1.4	Special mechanical hazards: Prevented by means of a locking mechanism (such as Control box, Supervisor, IPROXX <sup>®</sup> SE, IPROXX <sup>®</sup> , or Meditouch)
EN 60601-2-52, Section 201.15.3.4.1	Mechanical attachment – handset
EN60601-2-52, Section 201.15.4.4	Displays: Ready indicator is not required
EN 60601-2-52, Section 201.17	Electromagnetic compatibility
EN 60601-2-52, Section BB.3.3.3	Dimensions: vary according to the model (customer requirement)
EN 60601-2-52, Section BB.3.4.1	Operating forces



In accordance with IEC 60601-2-52:2009, "Particular requirements for the safety and essential performance of medical beds", the following standards are used:

IEC60601-2-52, Section 201.6.2	Protection against electrical shock: Protection class II
IEC60601-2-52, Section 201.6.3	Control panel symbols (depending on model, customer requirements)
IEC60601-2-52, Section 201.8.11.3.2	Power supply lead: only for $\geq 2.5$ m length Power supply lead: for example, EPR or similar
IEC60601-2-52, Section 201.9.2.2.5	Continuous operations: Control unit only with button
IEC60601-2-52, Section 201.9.2.3.1	Unintentional movement: Prevented by means of a locking mechanism (such as Control box, Supervisor, IPROXX <sup>®</sup> SE, IPROXX <sup>®</sup> , or Meditouch)
IEC60601-2-52, Section 201.9.6.2.1	Noise level: $\leq 65$ dB(A) (refer to EN60601-2-38)
IEC60601-2-52, Section 201.11.1.1	Temperatures
IEC60601-2-52, Section 201.11.6.5.101	Protection against water ingress: only for $\geq$ IPX4
IEC60601-2-52, Section 201.11.8	Loss of power: e.g. use of a battery, depending on version and customer requirements
IEC60601-2-52, Section 201.13.1.4	Special mechanical hazards: Prevented by means of a locking mechanism (such as Control box, Supervisor, IPROXX <sup>®</sup> SE, IPROXX <sup>®</sup> , or Meditouch)
IEC60601-2-52, Section 201.15.3.4.1	Mechanical attachment – handset
IEC60601-2-52, Section 201.15.4.4	Displays: Ready indicator is not required
IEC60601-2-52, Section 201.17	Electromagnetic compatibility
IEC60601-2-52, Section BB.3.3.3	Dimensions: vary according to the model (customer requirement)
IEC60601-2-52, Section BB.3.4.1	Operating forces

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